

## Multicultural DFV Outreach Worker – New England

Northern Settlement Services (NSS) is looking for a Multicultural Domestic and Family Violence Outreach Worker to provide domestic and family violence casework, community education and outreach services within the New England area to individuals and families from refugee and migrant backgrounds. The role could be based in either our Armidale or Tamworth offices.

### **About us and what we offer**

NSS is an independent not for profit organisation providing a range of services in the areas of settlement, aged care, youth and vulnerable families across the Hunter, Central Coast and New England regions of NSW. We work with Culturally and Linguistically Diverse (CALD) individuals, families and communities providing high quality services that strengthen and inspire people to become self-reliant, active and empowered.

At NSS we offer an opportunity to share in our mission and assist people from refugee and migrant backgrounds in building the capacity to become self-reliant, active and empowered. This role also offers employees benefits such as competitive remuneration, additional time off during the festive season, EAP and salary packaging.

### **About the role:**

Located at our Armidale or Tamworth office, this is a 12-month fixed term part-time position (3 days per week), with possible extension. The role will provide casework and outreach support to women, men and their children. This role will also provide education and advocacy for the communities from refugee and migrant backgrounds on domestic and family violence.

Some of the key tasks of this role include:

- Provide person-centred domestic and family violence casework for multicultural community members in the New England region
- Undertake outreach services to engage with people from migrant and cultural backgrounds around NSS services and supports available regarding domestic and family violence
- Advocate and develop relationships with local organisations, businesses and community leaders to cultivate a network to support outreach services
- Plan and facilitate information sessions at existing groups or at one-off sessions on topics for clients and community leaders
- Support team members in developing their understanding and skills to enable them to more effectively assist clients experiencing domestic and family violence

To be successful in this role, you will need:

- Tertiary Qualification in relevant discipline or at least 2 years' experience in the DFV field
- Demonstrated experience in casework and ability to manage caseloads
- Experience in undertaking community education and outreach
- Experience working with CALD communities is highly desirable
- Experience delivering community education programs
- Willingness to regularly travel between Armidale and Tamworth, and to other centres in the New England region from time to time

## Multicultural DFV Outreach Worker – New England

NSS is committed to promoting social inclusion and productive diversity, by seeking diversity within our workforce. We encourage and welcome applications from diverse community groups and ages including people from CALD backgrounds. NSS adheres to the principles of equal employment opportunity. For further information about NSS, please go to [www.nsservices.com.au](http://www.nsservices.com.au).

### **How to Apply**

Being female is a genuine occupational qualification as per section 31(2) of the *Anti-Discrimination Act 1977* (NSW). Prior to an offer of employment, you will be required to have a current driver's licence and Working with Children Check.

All applications will be managed via SEEK. Applications will close on Thursday 25<sup>th</sup> November. A copy of the position description is available on request. Please address the selection criteria in the position description in your application. For any enquiries about the position, please contact Jessika Schmidt at [j.schmidt@nsservices.com.au](mailto:j.schmidt@nsservices.com.au) or 0419 875 212.