

*Would you like to become a  
volunteer?*

Our services are provided by Vol-  
unteers from the community. If  
you can

\* Set aside some time each week  
to volunteer for the social sup-  
port group, visit clients in your  
neighbourhood or give them a  
phone call

\* Like to work with Chinese back-  
ground clients

\* Speak Chinese language  
(ideally for phone calls and  
home visits)

We offer our volunteers

- \* Training and support
- \* Reimbursement for travel cost



*Comments?  
Complaints?*

If you have any concerns about the  
service and wish to discuss them,  
please contact

The CEO, Northern Settlement  
Services on  
**(02) 4969 3399**



*Enquiries & Information*

Please contact the  
Chinese Social Support Project  
Coordinator

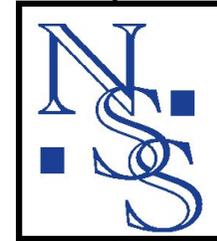
**Telephone: (02) 4969 3399**  
**Fax: (02) 4961 4997**  
**Email: [cssp@nsservices.com.au](mailto:cssp@nsservices.com.au)**

*For further information or referral  
please contact:*

**My Aged Care**  
**Ph: 1800 200 422**  
**[www.myagedcare.gov.au](http://www.myagedcare.gov.au)**



updated: 05/2017



**NORTHERN  
SETTLEMENT  
SERVICES  
LIMITED**

**CHINESE  
SOCIAL SUPPORT  
PROJECT**



**Office Location**  
**8 Chaucer St, Hamilton NSW 2303**  
**Telephone: (02) 4969 3399**

## *What is the Chinese Social Support Project?*

The project aims to provide an appropriate social support program to the frail older people from Chinese background.

Areas Covered Include:

- \* Newcastle
- \* Lake Macquarie
- \* Port Stephens
- \* Maitland

Funded by  
The Australian Government

Visit [www.health.gov.au](http://www.health.gov.au) for more information



Auspiced by  
Northern Settlement Services Ltd.

Northern Settlement Services  
is a public benevolent institution.  
(Donations are gift tax deductible)

## *What does the project do?*

- \* Provide regular social group activities
- \* A telephone based monitoring service addressing client safety needs facilitated by volunteers
- \* Help with reading of mail
- \* Friendly social visits at client's home facilitated by volunteers
- \* Accompanied by a volunteer to medical appointment, shopping, attend other social activities of client's interests
- \* Informal one to one or group English conversation class

## *Is there a cost?*

The home visiting and telephone call services are currently free to clients. We ask a contribution fee to the social support activities.

## *Who do we help?*

### **We can help if you are:**

- \* 65 years and over
- \* From a Chinese speaking background
- \* Live at home in the Newcastle, Lake Macquarie, Maitland and Port Stephen area
- \* To be assessed by My Aged Care

### **Also if you are:**

- \* The unpaid carers of these frail people

## *Who can referred?*

Yourself, friend, relative, GP, Community worker etc.

