



All Hazards Evacuation Advice Card 'EXAMPLE TIP SHEET'

This Evacuation Advice Card has been developed for emergency services and other supporting agencies to use as a tool when evacuating **culturally and linguistically diverse (CALD) communities** away from danger, particularly those who don't speak English well or not at all. Below are some example tips on how to best use this card.

Worker to point to picture of clock then using body language to convey **NO TIME – LEAVE NOW** i.e. raising palm of hand up like a stop sign.

NOTE:

Some CALD community members particularly refugee arrivals may fear and / or mistrust emergency services due to previous lived experiences. Care & reassurance is required when interacting with these communities.

Download Evacuation Advice Card
www.nsservices.com.au

Save card as a photo to your phone / device.

Worker points to picture then uses own body language to convey message to family to leave the danger affected area i.e. home.



Worker to point to picture of family and pet in the car. Then uses body language to convey message to family to leave the affected area quickly i.e. pointing in direction away from danger.

Worker to point to picture of dog and shrug shoulders / raise palm of hand(s) up to convey the question do they have pets.

Worker to point to the hazard icon that poses the greatest risk to life and property (reason for evacuation).



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Below are some example tips on how to best use this card.

Worker to point to picture of clock then using body language to convey leave soon i.e. holding up 10 digits to signify 10 minutes etc.

Evacuate Soon

Leave SOON



Worker points to picture, worker then uses own non-threatening body language to reassure family, worker is wanting to deliver a message.

Worker to point to picture of family and pet focusing on personal items and pet carry cage and pet food bowl.

Worker using the flipside 'NOW LEAVE' picture to convey to family to leave the affected area i.e. pointing in direction away from danger.

Worker to point to picture of pet and shrug shoulders / raise palm of hand(s) up to convey the question if they have pets.

Worker to point to the hazard icon that poses the greatest risk to life and property (reason for evacuation).

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Natural Disaster Awareness Program

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